

GAAA Charity Care Policy

PURPOSE

To establish a charity care program based on income guidelines for eligible persons transported by GAAA.

SCOPE

This policy applies to all GAAA emergency transport services.

DEFINITIONS

Charity Care – Free or discounted services provided to patients who are unable to pay for all or part of emergency medical transport costs due to limited income or financial hardship. This distinction differs from bad debt in which a patient has been determined to have the financial capacity to pay for services but is unwilling to settle the claim.

POLICY

Effective October 1, 2019, GAAA will allow patients utilizing its service who are unable to pay for all or part of the bill due to limited income, an opportunity to apply for a discount. After verifying for insurance, Medicare, Medicaid or lack thereof, patients who have been determined to be self pay will be notified about the Charity Care policy. The patient will then be responsible for applying and submitting the necessary documentation.

Once the complete application is received, the patient's gross income will be compared to the Federal Poverty Guidelines as published annually in the Federal Register. A discount will be assessed as follows:

| Federal Poverty Level (FPL) | Discount |
|-----------------------------|----------|
| At or below 150% | 100% |
| Between 150% and 200% | 80% |
| Between 201% and 250% | 60% |
| Between 251% and 300% | 40% |
| Between 301% and 400% | 20% |

Applicants will be notified of the applicable discount and an adjusted bill will be sent. Any delinquent accounts will be sent to collections in accordance with GAAA billing and collection procedures.