

**Coastal Health & Wellness
Governing Board
August 1, 2019**

Board Members

Present:

David Delac
Milton Howard, DDS
Jay Holland
Victoria Dougharty
Virginia Valentino
Aaron Akins
Elizabeth Williams
Samantha Robinson
Barbara Thompson, MD

Staff:

Kathy Barroso, Executive Director	Cynthia Ripsin, MD
Hanna Lindskog, DDS	Andrea Cortinas
Cheryl Golla	Richard Mosquera
Mary Orange	Pisa Ring
Tiffany Carlson	Amanda Wolff
Ashley Tompkins	
Debra Howey	

Excused Absence: Dorothy Goodman and Miroslava Bustamante

Unexcused: Mario Hernandez

***Items 1-6 Consent Agenda**

A motion was made by Jay Holland to approve the consent agenda items one through six. David Delac requested removing action from item seven. Virginia Valentino seconded the motion and the Board unanimously approved the consent agenda.

Item #7 Executive Reports

Kathy Barroso, Executive Director, presented the July 2019 Executive Report to the Board.

Item #8 Consider for Approval June 2019 Financial Report

Mary Orange, Business Office Manager, presented the May 2019 financial report to the Board. A motion to accept the financial report as presented was made by Virginia Valentino. Dr. Howard seconded the motion and the Board unanimously approved.

Item #9 Consider for Approval Quarterly Visit and Analysis Report Including Breakdown of New Patients by Payor Source for Recent New Patients

Mary Orange, Business Office Manager, presented the quarterly visit and collections report including the breakdown of new patient by payor source. Samantha Robinson suggested sending patients to Case Management for assistance with identifying programs for which patients may be eligible. A motion to accept this report as presented was made by Jay Holland and seconded by Virginia Valentino. The Board unanimously approved the motion.

Item #10 Consider for Approval Purchase of a Pump System for Galveston Dental Clinic

Mary Orange, Business Office Manager, asked the Board to consider for approval the purchase of a Pump System for the Galveston Dental Clinic in an amount not to exceed \$6,050. A motion to approve the purchase was made by Virginia Valentino and seconded by Elizabeth Williams. The Board unanimously approved the motion.

Item #11 Consider for Approval the Coastal Health & Wellness 2019-2020 Performance Improvement Plan

Eileen Dawley, Chief Nursing Office asked the Board to consider for approval the Coastal Health & Wellness 2019-2020 Performance Improvement Plan. Suggestion was made to have data available to the public to promote high quality of care standards and explore applying for clinical awards that would also demonstrate the clinics commitment to these standards. A motion to approve the Plan was made by Virginia Valentino and seconded by Dr. Howard. The Board unanimously approved the motion.

Item #12 Consider for Approval Quarterly Compliance Report

Richard Mosquera, Chief Compliance Officer, presented the quarterly compliance report to the Board. A motion to accept the report as presented was made by Aaron Akins and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item #13 Consider for Approval Quarterly Report of UDS Measures Relative to 2020 Goals

Kathy Barroso, Executive Director, presented the quarterly UDS Measures relative to 2020 Goals. Most measures this quarter were in line with 2020 goals. A new approach in working towards continued improvement of these measures has recently been developed by Dr. Ripsin, utilizing provider led teams to work on performance improvement goals. A motion to accept the report as presented was made by Victoria Dougharty and seconded by Virginia Valentino. The Board unanimously approved the motion.

Item #14 Consider for Approval Quarterly Access to Care Report

Kathy Barroso, Executive Director, asked the Board to consider for approval the quarterly access to care report. Although this report reflected fewer available appointments and ultimately higher utilization than the previous quarter, it was reported that several provider vacancies had been filled which would allow for more appointment availability going forward. No show rates for medical appointments were higher than the previous quarter but both dental and counseling no show rates reported a decrease from the prior period. Staff will continue to explore additional methods (i.e. pilot programs) in an effort to decrease no-show rates. A motion to accept the report as presented was made by Virginia Valentino and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item #15 Consider for Approval Quarterly Patient Satisfaction Survey Report

Kathy Barroso, Executive Director, presented the results of the quarterly patient satisfaction survey from April 1, 2019 to June 30, 2019. Overall, the majority of comments were overwhelmingly favorable; however, the response rate was lower than the prior quarter. Ways to encourage participation were discussed, such as having patients fill out the survey on paper after their visit and possibly offering monthly drawings for those who complete a survey. A motion to accept the report as presented was made by Jay Holland and seconded by Dr. Howard. The Board unanimously approved the motion.

Item #16 Consider for Approval Privileging Rights for Haley McCabe, PA-C

Dr. Ripsin, Medical Director, asked the Board to consider for approval privileging rights for Haley McCabe, PA-C. A motion to accept privileging rights for Haley McCabe, PA-C was made by Aaron Akins and seconded by Virginia Valentino. The board unanimously approved the motion.

Item #17 Consider for Approval Privileging Rights for Yaa Cheremateng, PA-C

Dr. Ripsin, Medical Director, asked the Board to consider for approval privileging rights for Yaa Cheremateng, PA-C. A motion to accept privileging rights for Yaa Cheremateng, PA-C was made by Victoria Dougharty and seconded by Elizabeth Williams. The Board unanimously approved the motion.

Item #18 Consider for Approval Privileging Rights for the Following UTMB Residents

Dr. Ripsin, Medical Director, asked the Board to consider for approval privileging rights for the following UTMB resident:

- Travis Livingston, DO

A motion to accept privileging rights for the UTMB resident was made by Virginia Valentino and seconded by Victoria Dougharty. The board unanimously approval the motion.

Adjournment

A motion to adjourn was made by Virginia Valentino and seconded by Aaron Akins. The Board adjourned at 1:00 p.m.

M. St. Howard
Chair
8-29-2019
Date

Virginia Valente
Secretary/Treasurer
8-29-19
Date