
**Coastal Health & Wellness
Governing Board
January 28, 2021**

Board Members

Conference Call:

Samantha Robinson
Milton Howard, DDS
Virginia Valentino
Flecia Charles
Jay Holland
Elizabeth Williams
Victoria Dougharty
Barbara Thompson, MD

Staff:

Kathy Barroso, Executive Director
Hanna Lindskog, DDS
Eileen Dawley
Richard Mosquera
Mary Orange (phone)
Debra Howey (phone)
Tikeshia Thompson-Rollins

Excused Absence:

Unexcused Absence: Miroslava Bustamante, Dorothy Goodman

Items 1-5 Consent Agenda

A motion was made by Virginia Valentino to approve the consent agenda items one through five. Victoria Dougharty seconded the motion and the Board unanimously approved the consent agenda.

Item #6 Consider for Approval Resolution Recognizing Mary Jane Griggs, Unit Receptionist-Medical Team Leader, and her 24 Years of Service to Coastal Health & Wellness

Samantha Robinson, Board Chair, presented the resolution recognizing Mary Jane Griggs, unit receptionist-medical team leader, and her 24 years of service to Coastal Health & Wellness. A motion to accept the resolution as presented was made by Jay Holland. Virginia Valentino seconded the motion and the Board unanimously approved.

Item #7 Executive Reports

Kathy Barroso, Executive Director, presented the January 2020 Executive Report to the Board. Kathy informed the Board Coastal Health & Wellness underwent a HRSA virtual operational site visit on November 17th-19th. The final report denoted one element (Documentation of Hospital Admitting Privileging or Arrangements) that will need to be submitted within 90 days. Kathy also updated the Board on COVID vaccine and will send out communication regarding COVID vaccine waitlist to all Board members.

Kathy Barroso, Executive Director, provided the Board with the following updates on behalf of Dr. Ripsin, Medical Director:

COVID testing:

- For the month of January 2021 sixty tests were conducted at CHW and 30% were positive for COVID. One person is currently hospitalized.
- CHW staff have received their first COVID vaccination and most have received their second vaccine with the remainder being vaccinated this week.
- Last week we were able to vaccinate 120 of our high-risk patients.
- Our nursing director, Tiffany Carlson has done a great job managing the logistics of setting up the vaccine clinics for staff and patients as well as helping GCHD vaccinate the general public, and Patient Services

Manager Pisa Ring and her staff have successfully managed the difficult job of getting CHW patients scheduled for their vaccines on very short notice.

- The entire medical staff is prepared to assist GCHD in the event of a medical emergency during their vaccine efforts and thankfully none has yet occurred.

For non-COVID patients managed in clinic so far in 2021:

- 77% have been seen in the clinic and the remainder managed via phone.
- Our IT department is putting the final touches on our telehealth equipment so we can expand our telephone visits to include real time video.
- We are averaging 37 new patients per week.

We received a grant to use smart phone technology to better manage our patients with hypertension. This will allow us to buy the equipment but will also fund a Health Educator which will be a tremendous asset to the care we provide for all our patients.

Dr. Lindskog, Dental Director, updated the Board on dental services in the Coastal Health & Wellness Clinic:

- The Dental Clinic continues to use Batelle N95 decontamination program and the CDC reuse protocol for N95 respirators. Batelle will now only decontaminate the respirator 4 times.
- We continue to follow all COVID-19 Dental State board requirements and CDC recommendations while providing all dental services.
- The Galveston Dental Clinic is open Tuesday, Wednesday and Thursday and Texas City is open Monday-Saturday.
- Our part time hygienist started working 3 days a week this month.
- We have three dental assistant openings and one dental assistant out on FMLA. We are working short staffed and adjusting the patient schedule as needed.
- The infection control nurse, dental assistant supervisor and I have attended various sessions of the OSAP Boot Camp this week. OSAP is a premier Dental Infection Control and Safety organization.
- We will see our first patient under the Ryan White grant on February 2, 2021.

Item #8 Consider for Approval November 2020 And December 2020 Financial Report

Mary Orange, Business Office Manager, presented the November and December 2020 financial report to the Board. A motion to accept the financial report as presented was made by Jay Holland. Virginia Valentino seconded the motion and the Board unanimously approved.

Item #9 Consider for Approval Quarterly Visit and Collection Report Including a Breakdown of New Patients by Payor Source for the Period Ending 12/31/20

Mary Orange, Business Office Manager, presented the quarterly visit and collection report. A motion to accept the report as presented was made by Virginia Valentino and seconded by Elizabeth Williams. The Board unanimously approved the motion.

Item #10 Consider for Approval Quarterly Access to Care Report for the Period Ending 12/31/20

Kathy Barroso, Executive Director, presented the quarterly access to care report for the period ending 12/31/2020. Kathy informed the Board that the utilization rates are up in Medical for both Texas City and Galveston. No show rate for medical in Texas City is 17% and Galveston 21%, Dental in Texas City 15% and Galveston 16%, Dental Hygienist 29%, and Counseling 33%. A motion to accept the access to care report as presented was made by Dr. Howard and seconded by Virginia Valentino. The Board unanimously approved the motion.

Item #11 Consider for Approval Patient Satisfaction Survey Results for the Period Ending 12/31/20

Kathy Barroso, Executive Director, presented the patient satisfaction survey results for the period ending 12/31/2020. Kathy informed the Board that we had overall average of a 4.79 for this quarter in comparison to 4.64 average last quarter. A motion to accept the patient satisfaction survey results was made by Victoria Dougharty and seconded by Virginia Valentino. The Board unanimously approved the motion.

Item #12 Consider for Approval Quarterly Compliance Report for the Period Ending 12/31/20

Richard Mosquera, Chief Compliance Officer, asked the Board to consider for approval the quarterly compliance report for the period ending 12/31/2020. A motion to accept the compliance report as presented was made by Virginia Valentino and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item #13 Consider for Approval Coastal Health & Wellness Emergency Operation Plan

Kathy Barroso, Executive Director, presented the Coastal Health & Wellness Emergency Operation Plan to the Board. There were no significant changes noted in the plan. A motion to accept the plan as presented was made by Virginia Valentino and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item #14 Consider for Approval Annual Report on Infection Control Goals 2020

Debra Howey, Infection Control Nurse, presented the annual report on the Infection control goals for 2020. Debra informed the Board that there were 16 goals for 2020 and all were met. A motion to accept the report as presented was made by Flecia Charles and seconded by Victoria Dougharty. The board unanimously approved the motion.

Item #15 Consider for Approval Revisions to the Coastal Health & Wellness Credentialing and Privileging Policy

Eileen Dawley, Chief Nursing Officer, asked the Board to consider for approval revisions to the Coastal Health & Wellness Credentialing and Privileging Policy per HRSA recommendations. A motion to accept the policy as presented was made by Virginia Valentino and seconded by Elizabeth Williams. The board unanimously approved the motion.

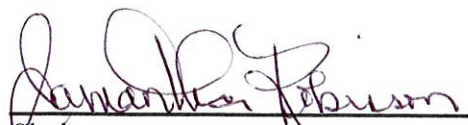
Item #16 Consider for Approval Modification to Re-Privileging Rights for Unsil Keiser, DDS

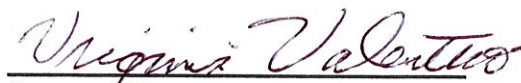
Dr. Lindskog, Dental Director, asked the Board to consider for approval a modification to the privileging rights for Unsil Keiser, DDS. A motion to accept the modification of privileging rights for Unsil Keiser, DDS was made by Jay Holland and seconded by Dr. Howard. The board unanimously approved the motion.

Item #17 Consider for Approval Re-Privileging Rights for Suma Shetty, DDS

Dr. Lindskog, Dental Director, asked the Board to consider for approval re-privileging rights for Suma Shetty, DDS. A motion to accept re-privileging rights for Suma Shetty, DDS was made by Dr. Howard and seconded by Virginia Valentino. The board unanimously approved the motion.

The meeting was adjourned at 1:10p.m.


Chair
2-25-21
Date


Secretary/Treasurer
2-25-21
Date